

## **Shared Insights: Duty of Candour**

04 February 2025

During this session, we reviewed the recently published findings by the Department of Health and Social Care regarding the call for evidence on the statutory duty of candour.

Amanda Oates, Chief People & Culture Officer / Deputy Chief Executive – Non-Clinical Services at Mersey Care NHS Foundation Trust, presented her insights on achieving organisational culture change from Board level to ward level, highlighting the significance of psychological safety for staff to speak candidly and openly when things go wrong.

Additionally, we examined the government's proposals to introduce a professional duty of candour for NHS Managers, discussed potential future regulations, and considered their possible impact.

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/BrowneJacobson/media/Media/shared-insights/Duty-of-Candour.pdf

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