

The Word, April 2024

24 April 2024

In April's varied edition of *The Word*, we consider a recent US appeal regarding a festival cancelled due to the Coronavirus outbreak.

We discuss the recent guidance from the Association of British Insurers on supporting autistic customers and the Financial Ombudsman Service's Plans and Budget for 2024/25.

In the technology sector, we take a look at how satellite technology can assist insurers and we delve into the world's first comprehensive AI framework, the European Union Artificial Intelligence Act.

Finally, we consider the implications for the insurance industry in light of the Baltimore Bridge collapse, expected to be one of the largest losses in maritime history.

We hope you find this edition an insightful read.

Tim

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