

Care Focus: Critical incident response and criminal investigations

10 March 2025

This webinar took place on 10 March 2025 and is now available on-demand.

In the event of a serious accident does your organisation have a plan? Will you and your colleagues be able to manage the scrutiny and intensity of a CQC, or even a police investigation?

Within this webinar we explore how organisations can prepare for such events and put in place systems and processes, which will enable them to best deal with such incidents.

This session outlines the steps an organisation should take after a serious incident to manage the aftermath. This includes the engagement with the police and CQC, and subsequent, requests for information, witness statements, interviews and potentially prosecution.

We address the legal framework which governs the various stages of an investigation, and discuss the practical steps that can be taken now, as well as following any such event, to manage what is inevitably a challenging period for both organisations and individuals.

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The Care Focus webinar series are free of charge and exclusively for independent health and care providers and their insurance sector.

They are suitable anyone working in the health and care sector including senior leaders, executive and non-executive directors, heads of legal and in-house legal services, risk and complaints teams, registered managers, inquest and claims managers, safety and learning practitioners and colleagues involved in the management of investigations.

Our in-person and online events are designed exclusively for clients and targets. As such, we reserve the right to cancel bookings. If you'd like to speak to a member of the team regarding your attendance, please [contact us](#).

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