

### The Word, March 2024

28 March 2024 A Tim Johnson



#### Our March edition of The Word features articles on an array of topics.

In the regulatory world, we consider the proposed UK Cyber Governance Code. We also look at the FCA's findings on good practice and areas for improvement in relation to The Consumer Duty, the proposed amendments to its investigation publicity policy and its order for Guaranteed Asset Protection insurers to pause sales by the end of the month.

We bring updates on the recently published LMA war and cyber operation clauses and the amended sanctions clauses guidance note, and address how NHS waiting lists are impacting insurers.

This edition also features a detailed dive into explaining the use of artificial intelligence to insurance customers.

Finally, ahead of Taylor Swift's upcoming tour, we take a look into insuring music tours.

We hope you find the edition an interesting read.

Tim

## **Contents** Explaining artificial intelligence use to insurance customers **Lloyd's Market Association Update** $\rightarrow$ **GAP** insurers ordered to pause sales **→ →** Consumer Duty: Financial Conduct Authority ("FCA") highlights areas of improvement → **UK Cyber Governance Code** Insurance and Taylor Swift's Eras tour **→** <del>></del> Financial Conduct Authority enforcement to go public - a step too far? How is the National Health Service (NHS) waiting list impacting insurance? **→**

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## **Related expertise**

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